

THE 2021 POWERCOR STAWELL GIFT | APRIL 3-5, 2021

FAQ'S POWERCOR STAWELL GIFT



**STAWELL
GIFT 2021**

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BORDER CLOSURES AND HOT SPOTS	
If Stawell (and/or Victoria) is identified as a hotspot within 14 days of the Powercor Stawell Gift, will the carnival proceed?	Organisers will continue to monitor the hot spots within Australia and will follow the advice of the Victorian Government regarding COVID-19 outbreaks. Any cancellations or changes to the competition will be communicated to the general public and stakeholders as soon as possible.
If I have been within an identified hot spot, at the time of possible transmission, will I be permitted to attend the 2021 Powercor Stawell Gift?	Any person identified from a hot spot in Australia, within 14 days of the 2021 Powercor Stawell Gift and advised by their relevant State Government to self-isolate will not be permitted to attend. This will include any hotspots that are identified within Victoria during the days of competition.
What is the advice on booking travel and accommodation?	Organisers strongly advise that all attendees to only book refundable travel arrangements.

TICKETING & ATTENDANCE	
Will spectators be allowed to attend?	Yes, up to 5,000 spectators per day are permitted to attend the 2021 Powercor Stawell Gift. This is in accordance with the maximum attendance restrictions outlined by the Victorian Government as part of the events' Covid-safe approval.
Is there a reduced capacity at the venue in 2021?	Up to 5,000 spectators per day are permitted to attend the 2021 Powercor Stawell Gift. As part of the events' Covid-safe approval Central Park will have two spectator zones. Zone 1 will have a maximum capacity of 2,200 spectators per day, while Zone 2 will have a maximum capacity of 2,800 spectators per day. Spectators will not be able to move between zones and will be required to remain within their ticketed zone for the duration of each ticketed session. All ticketing is General Admission.
Where is Zone 1 and what is in it?	Zone 1 (2,200 capacity) is located on the Northern side of Central Park and incorporates the Main Grandstand and Stawell Gift Hall of Fame. Zone 1 will have coffee vendors, food vendors, merchandise store; a Furphy bar serving beer, wine and seltzers under the main grandstand, toilets, first aid and temporary grandstand seating. Zone 1 ticket holders can only enter and depart via the Central Park Main Gates on Main Street, Stawell. A map outlining the Zone 1 area and facilities will be available shortly.
Where is Zone 2 and what is in it?	Zone 2 (2,800 capacity) is located on the South Eastern side of Central Park and incorporates the Hank Neil Grandstand and "hill" area. Zone 2 will have coffee vendors, food vendors, merchandise store; a Furphy bar serving beer,

	<p>wine and seltzers on the hill, betting area, toilets and first aid facilities. Zone 1 ticket holders can only enter and depart via the Victoria Street Gates, Stawell. A map outlining the Zone 2 area and facilities will be available shortly.</p>
<p>How do I buy tickets for the 2021 Powercor Stawell Gift?</p>	<p>All tickets for the 2021 Powercor Stawell Gift must be purchased electronically. There will be no physical ticket sales at the venue. Digital Tickets will be available to purchase from www.stawellgift.com.au and via www.ticketek.com once they go on sale.</p> <p>Ticketek has been appointed as the Official Ticketing Partner of the 2021 Powercor Stawell Gift.</p>
<p>When will tickets go on sale?</p>	<p>Digital Tickets are currently scheduled to go on sale by Friday March 12, 2021. Further information about the on-sale dates for tickets will be published on the Stawell Gift website, Facebook, Twitter and Instagram accounts.</p>
<p>How much are tickets for the 2021 Powercor Stawell Gift.</p>	<p>Prices for tickets to the 2021 Powercor Stawell Gift can be viewed on the Powercor Stawell Gift website http://www.stawellgift.com/event-guide/buy-tickets/</p>
<p>Will I be able to purchase a ticket at the gates to Central Park on event day?</p>	<p>A ticket booth will be located on-site where ticket attendees will be able to assist with the purchase of digital tickets. At the point of sale, purchasers will be required to provide personal details, such as name, date of birth, address, email address and phone number as part of the ticketing transaction in the same manner as an on-line ticket purchase. Attendees are strongly encouraged to purchase digital tickets on-line in advance of the 2021 Powercor Stawell Gift to ensure the best chance of securing a ticket and to eliminate queues at the event.</p>
<p>If I purchase a ticket for the 2021 Powercor Stawell Gift and I am unable to attend due to travel restrictions, will I get a refund?</p>	<p>Yes, upon providing supporting documentation (if required).</p>
<p>How do digital tickets work?</p>	<p>Digital tickets (also known as mobile tickets) will replace traditional paper tickets. Digital tickets not only contain all functional and operational requirements such as seating details, barcodes and entry details, but also the ability to include other relevant and important information. As tickets are dynamic, information can be updated as required.</p> <p>Most importantly, having digital tickets allows for the Powercor Stawell Gift to operate within COVIDSafe guidelines, including by delivering robust contact tracing and reducing shared touch items. As part of our COVIDSafe plan, all attendees of the 2021 Powercor Stawell Gift should hold their own tickets on their (or their guardian's) mobile devices.</p>

<p>What data is collected and stored as part of Digital Tickets?</p>	<p>Key information to assist with contact tracing is collected as part of digital ticket sales. This information includes an attendee's name, age, address, email address, phone number and other relevant transaction details relating to the purchase.</p> <p>Ticketek stores all customer data safely and securely within the Ticketek platform. Information relating to the Ticketek Privacy Policy, especially relating to COVID-19 can be viewed here.</p>
<p>Can I reserve my seat, by taping a blanket on a seat or placing a fold-out chair in my preferred seat prior to the event?</p>	<p>No. Under COVIDSafe regulations, attendees will not be able to reserve a seat, by any means, prior to the event. Any blankets or seats found to be placed or located in position prior to the event gates opening on Saturday April 3, 2021 will be removed and taken to the Stawell Gift Hall of Fame offices.</p> <p>Subject to Government approvals, reserved seating may be available within the Main Grandstand.</p>

OFF-TRACK ACTIVITIES

<p>Will Fashions on the Field take place at the 2021 Powercor Stawell Gift?</p>	<p>In order to comply with the event CovidSafe regulations, Fashions on the Field will not take place at the 2021 Powercor Stawell Gift.</p>
<p>Will the Easter Egg Hunt take place at the 2021 Powercor Stawell Gift?</p>	<p>In order to comply with the event CovidSafe regulations, the Stawell Gift Easter Egg Hunt will not take place at the 2021 Powercor Stawell Gift. However, it wouldn't be Easter without chocolate and attendees will still receive a special chocolate treat on Easter Sunday.</p>
<p>Will Family Day activities take place at the 2021 Powercor Stawell Gift?</p>	<p>In order to comply with the event CovidSafe regulations, Family Day activities such as the MattyB Kids Clinic and Kelly Sports Clinic will not take place at the 2021 Powercor Stawell Gift.</p>
<p>Will the event be broadcast on Easter Monday?</p>	<p>Yes, the 2021 Powercor Stawell Gift will be broadcast live and free on the Seven Network on Monday April 5, 2021. The event broadcast will commence at 12pm AEST, concluding at 2.30pm AEST.</p>
<p>Will there be a live stream on Saturday April 3 and Sunday April 4, 2021?</p>	<p>Organisers are currently investigating options for a live stream of racing action on Saturday and Sunday. More information will be available closer to the event.</p>

COVID-SAFE EVENT PRACTICES

What will happen if someone who is a suspected or confirmed Covid-19 case has been at the event?	Organisers will execute the event COVID-19 Response Plan in line with advice from the Victorian Government. Attendees within the venue at the time of the suspected case will be contacted via SMS and email, with the advice to self-isolate and get tested.
What will happen if someone who is a suspected or a confirmed Covid-19 case has been at the event and the event is still taking place?	Organisers will execute the event COVID-19 Response Plan in line with the advice from the Victorian Government. Attendees within the venue at the time of the suspected case will be contacted via SMS and email, with the advice to self-isolate and get tested. The event will be suspended until a full clean can be completed. The viability of the competition will be assessed with a decision to be communicated ASAP.
How are we ensuring physical distancing throughout the venue?	To minimise the crowd density and face-to-face contact we are introducing extensive COVIDSafe signage around the precinct to remind everyone onsite of physical distancing requirements, implementing floor markings, staggered seating, as well as ensuring this is supported and facilitated by our workforce. We are also maximising the use of outdoor and well-ventilated spaces.
How will the event manage queuing?	We are implementing queue management modelling principles to ensure that the appropriate physical distancing is adhered to across the precinct and at food & beverage and retail outlets.
What are we doing to ensure a safe food, beverage and retail experience?	We encourage all attendees to pay by card in all transactions at the event. We will also be implementing queue management modelling and principles, separate entry and exit points, sanitizer stations and floor markings to assist with direction and movement.
How are we promoting appropriate personal hand hygiene at the 2021 Powercor Stawell Gift?	Enhanced hygiene practices will be reinforced onsite including the use of sanitizer and hand washing stations and regular spot cleaning of high touch surfaces. Our enhanced hygiene practices will be heavily promoted and managed through signage, timely communication and support from the event workforce.
How often will high-touch surfaces be cleaned?	We will have enhanced high-touch surface cleaning, conducted at regular intervals. High-touch areas such as handrails, door handles, bathrooms will be disinfected between sessions.
How will the event facilitate contact tracing protocols and procedures?	<p>Contact tracing details of patrons will be collected, and stored via the secure Ticketek digital ticket database in satisfaction of DHHS guidelines and in accordance with privacy laws and obligations. Patrons will also be required to 'check-in' at various locations on-site upon entry.</p> <p>We strongly encourage patrons to download and run the Commonwealth Government's COVIDSafe App to provide an additional layer of safety.</p>

<p>Will I be required to “check-in’ at the venue gates and locations around the event site?</p>	<p>Patrons will be able to use their mobile phones to provide their details via a secure system and QR codes upon entry to the venue. This is in addition to Digital Tickets. The event will use the Victorian State Government QR Code system for attendee check in. This will act as another source of data collection.</p> <p>https://www.coronavirus.vic.gov.au/qrcode</p> <p>QR Codes will be displayed outside the venue, and in multiple locations within the venue for attendees to check in upon their arrival. Gate staff and volunteers will remind patrons to do this - as well as regular reminders given via the PA system.</p>
<p>Attendee Screening</p>	<p>Upon arrival attendees are required to pass the screening survey that is asked of them (verbally). Attendees will be asked the following questions:</p> <ul style="list-style-type: none"> ● In the last 14 days have you travelled from overseas or a coronavirus (COVID-19) hotspot? ● Have you been in close contact with a person who is diagnosed as coronavirus (COVID-19) positive? ● Are you an active coronavirus (COVID-19) case? ● Are you currently, or have you recently experienced cough, fever, sore throat, fatigue or shortness of breath? <p>This will be implemented through gate staff, with the assistance of large corflute signage displayed at entry gates. Should an attendee answer yes to any of the above questions, they will be isolated in the nearby isolation marquee whilst they await further screening.</p>

COMPETITION & RACING

<p>Will the Stawell Gift race program take place as per usual?</p>	<p>The full athletic meet, held over three days, will be conducted at the Powercor Stawell Gift Carnival as per normal annual schedule. The finals of the Powercor Stawell Gift and Women’s Gift will take place on Easter Monday. The full timetable will be released on www.stawellgift.com in due course.</p>
<p>Are entries open for the 2021 Powercor Stawell Gift.</p>	<p>Entries for the 2021 Powercor Stawell Gift have now closed.</p>
<p>What are the Covid rules and regulations for competition and racing?</p>	<p>The athletic meet at the Stawell Gift is a VAL meet and will conform with the CovidSafe competition and racing regulations implemented by the VAL. Details are available here.</p>

