

THE 2021 POWERCOR STAWELL GIFT | APRIL 3-5, 2021

# FAQ'S POWERCOR STAWELL GIFT



**STAWELL  
GIFT 2021**

## FAQ'S | 2021 POWERCOR STAWELL GIFT

Version March 4, 2021 | Subject to Change

### BORDER CLOSURES AND HOT SPOTS

If Stawell (and/or Victoria) is identified as a hotspot within 14 days of the Powercor Stawell Gift, will the carnival proceed?	Organisers will continue to monitor the hot spots within Australia and will follow the advice of the Victorian Government regarding COVID-19 outbreaks. Any cancellations or changes to the competition will be communicated to the general public and stakeholders as soon as possible.
If I have been within an identified hot spot, at the time of possible transmission, will I be permitted to attend the 2021 Powercor Stawell Gift?	Any person identified from a hot spot in Australia, within 14 days of the 2021 Powercor Stawell Gift and advised by their relevant State Government to self-isolate will not be permitted to attend. This will include any hotspots that are identified within Victoria during the days of competition.
What is the advice on booking travel and accommodation?	Organisers strongly advise that all attendees to only book refundable travel arrangements.

### TICKETING & ATTENDANCE

Will spectators be allowed to attend?	Yes, up to 5,000 spectators per day are permitted to attend the 2021 Powercor Stawell Gift. This is in accordance with the maximum attendance restrictions outlined by the Victorian Government as part of the events' COVID-safe approval.
Is there a reduced capacity at the venue in 2021?	Up to 5,000 spectators per day are permitted to attend the 2021 Powercor Stawell Gift. As part of the events' COVID-safe approval, Central Park will have two spectator zones. The Maroon Zone will have a maximum capacity of 2,200 spectators per day, while the White Zone will have a maximum capacity of 2,800 spectators per day. Spectators will not be able to move between zones and will be required to remain within their ticketed zone for the duration of each ticketed session. All ticketing is General Admission.
Where is the Maroon Zone and what is in it?	The Maroon Zone is located on the Northern side of Central Park and incorporates the Main Grandstand. The Maroon Zone will have coffee vendors, food vendors, merchandise store; a Furphy bar serving beer, wine and seltzers under the main grandstand, toilets, first aid and temporary grandstand seating. Maroon Zone ticket holders can only enter and depart via the Central Park Main Gates on Main Street, Stawell. A map outlining the Maroon Zone area and facilities will be available shortly. Spectators will not be able to move between zones and will be required to remain within their ticketed zone for the duration of each ticketed session. All ticketing is General Admission.

Where is the White Zone and what is in it?	The White Zone is located on the South Eastern side of Central Park and incorporates the Hank Neil Grandstand and "hill" area. The White Zone will have coffee vendors, food vendors, merchandise store; a Furphy bar serving beer, wine and seltzers on the hill, betting area, toilets and first aid facilities. White Zone ticket holders can only enter and depart via the Victoria Street Gates, Stawell. A map outlining the White Zone area and facilities will be available shortly. Spectators will not be able to move between zones and will be required to remain within their ticketed zone for the duration of each ticketed session. All ticketing is General Admission.
How do I buy tickets for the 2021 Powercor Stawell Gift?	<b>All tickets must be purchased via Ticketek</b> at <a href="https://premier.ticketek.com.au/">https://premier.ticketek.com.au/</a> . Ticketek has been appointed as the Official Ticketing Partner of the 2021 Powercor Stawell Gift. As part of our COVID Safe practices we strongly encourage all tickets to be purchased in advance to assist in contact tracing and minimise delays at the venue.
When will tickets go on sale?	Tickets for the 2021 Powercor Stawell are scheduled to go on-sale by Friday March 12, 2021, although is subject to change. Further information about the on-sale dates for tickets will be published on the Stawell Gift website, Facebook, Twitter and Instagram accounts.
How much are tickets for the 2021 Powercor Stawell Gift.	Prices for tickets to the 2021 Powercor Stawell Gift can be viewed on the Powercor Stawell Gift website <a href="http://www.stawellgift.com/event-guide/buy-tickets/">http://www.stawellgift.com/event-guide/buy-tickets/</a>
Will I be able to purchase a ticket at Central Park on event day?	Yes, however <b>attendees are strongly encouraged to purchase tickets on-line in advance of the 2021 Powercor Stawell Gift to ensure the best chance of securing a ticket and to eliminate queues at the event.</b> A ticket booth will be located on-site where advance purchase is not possible. At the point of sale, purchasers will be required to provide personal details, such as name, date of birth, address, email address and phone number as part of the ticketing transaction in the same manner as an on-line ticket purchase.
If I purchase a ticket for the 2021 Powercor Stawell Gift and I am unable to attend due to travel restrictions, will I get a refund?	Yes, upon providing supporting documentation (if required).
How are my Ticket Delivery Options?	Ticket delivery for tickets purchased in advance will be via Mobile Ticket (via SMS) or Print-At-Home (PDF). Importantly, these delivery options allow for the Powercor Stawell Gift to operate within COVID Safe guidelines, including by delivering robust contact tracing and reducing shared touch items. As part of our COVID Safe plan, all attendees of the 2021 Powercor Stawell Gift should hold their own tickets on their (or their guardian's) mobile devices.

What data is collected?	Key information to assist with contact tracing is collected as part of online ticket sales. This information includes an attendee's name, age, address, email address, phone number and other relevant transaction details relating to the purchase. Ticketek stores all customer data safely and securely within the Ticketek platform. Information relating to the Ticketek Privacy Policy, especially relating to COVID-19 can be viewed <a href="#">here</a> .
Can I reserve my seat, by taping a blanket on a seat or placing a fold-out chair in my preferred seat prior to the event?	No. Under COVIDSafe regulations, attendees will not be able to reserve a seat, by any means, prior to the event. Any blankets or seats found to be placed or located in position prior to the event gates opening on Saturday April 3, 2021 will be removed and taken to the Stawell Gift Hall of Fame offices.  Subject to Government approvals, reserved seating may be available within the Main Grandstand.
What tickets to Little Athletics Victoria Families have to purchase?	Families and friends of Little Athletics Victoria athletes must purchase White Zone tickets in order to ensure that they can accompany their child during the Carnival. All LAVic athletes will be allocated in the White Zone. If a family member purchases a Maroon Zone ticket, they will not be able to accompany or have access to their Little Athlete at the event.
How do I contact Ticketek?	Should you require some additional assistance in purchasing a ticket (including Accessible Bookings), please refer to <a href="#">How do I contact Ticketek? - Ticketek Australia</a>

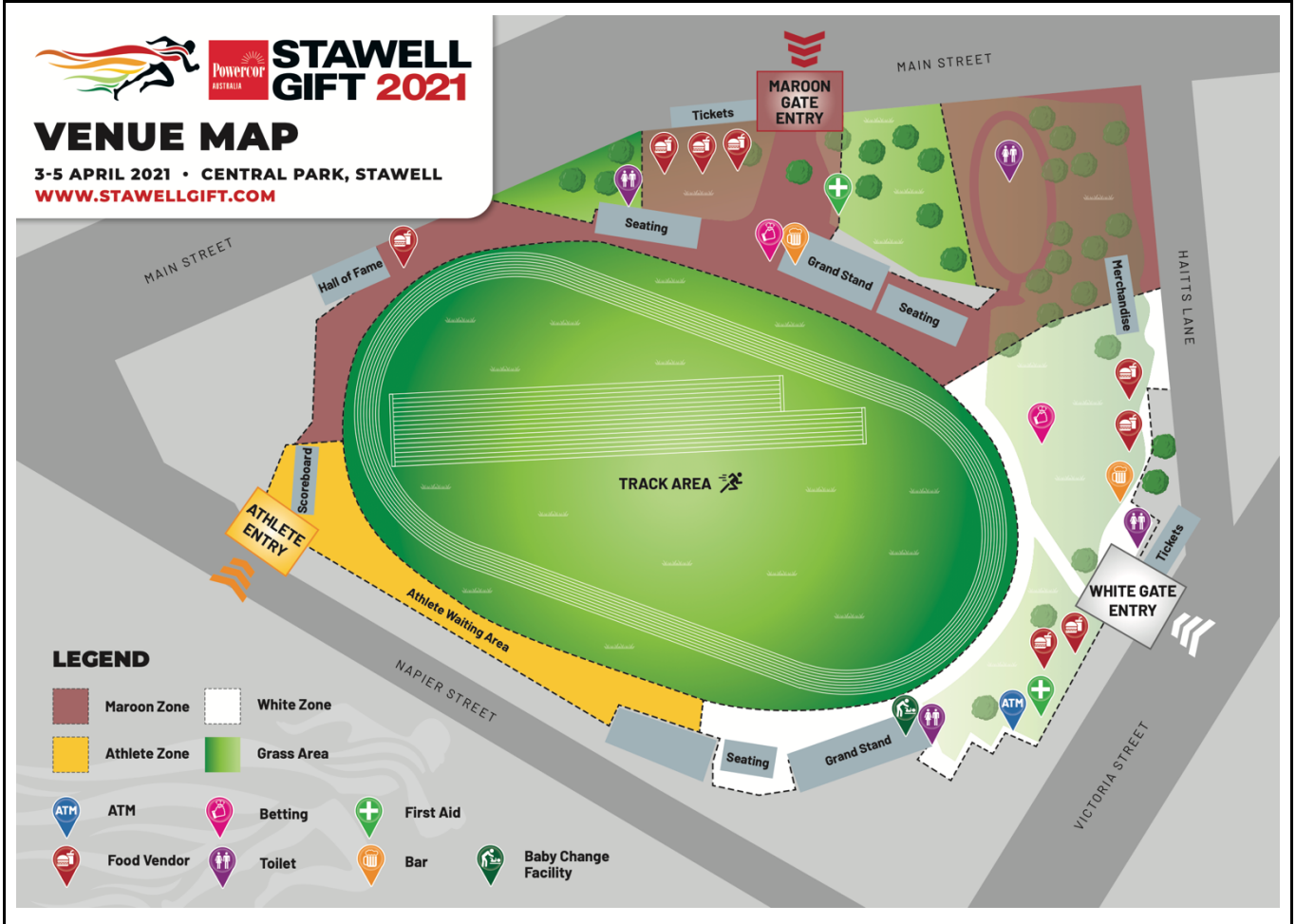
## OFF-TRACK ACTIVITIES

Will Fashions on the Field take place at the 2021 Powercor Stawell Gift?	In order to comply with the event CovidSafe regulations, Fashions on the Field will not take place at the 2021 Powercor Stawell Gift.
Will the Easter Egg Hunt take place at the 2021 Powercor Stawell Gift?	In order to comply with the event Covid Safe regulations, the Stawell Gift Easter Egg Hunt will not take place at the 2021 Powercor Stawell Gift. However, it wouldn't be Easter without chocolate and attendees will still receive a special chocolate treat on Easter Sunday.
Will Family Day activities take place at the 2021 Powercor Stawell Gift?	In order to comply with the event Covid Safe regulations, Family Day activities such as the MattyB Kids Clinic and Kelly Sports Clinic will not take place at the 2021 Powercor Stawell Gift.
Will the event be broadcast on Easter Monday?	Yes, the 2021 Powercor Stawell Gift will be broadcast live and free on the Seven Network on Monday April 5, 2021. The event broadcast will commence at 12pm AEST, concluding at 2.30pm AEST.

Will there be a live stream on Saturday April 3 and Sunday April 4, 2021?

Organisers are currently investigating options for a live stream of racing action on Saturday and Sunday. More information will be available closer to the event.

**OFF-TRACK ACTIVITIES**



## COVID-SAFE EVENT PRACTICES

What will happen if someone who is a suspected or confirmed Covid-19 case has been at the event?	Organisers will execute the event COVID-19 Response Plan in line with advice from the Victorian Government. Attendees within the venue at the time of the suspected case will be contacted via SMS and email, with the advice to self-isolate and get tested.
What will happen if someone who is a suspected or a confirmed Covid-19 case has been at the event and the event is still taking place?	Organisers will execute the event COVID-19 Response Plan in line with the advice from the Victorian Government. Attendees within the venue at the time of the suspected case will be contacted via SMS and email, with the advice to self-isolate and get tested. The event will be suspended until a full clean can be completed. The viability of the competition will be assessed with a decision to be communicated ASAP.
How are we ensuring physical distancing throughout the venue?	To minimise the crowd density and face-to-face contact we are introducing extensive COVIDSafe signage around the precinct to remind everyone onsite of physical distancing requirements, implementing floor markings, staggered seating, as well as ensuring this is supported and facilitated by our workforce. We are also maximising the use of outdoor and well-ventilated spaces.
How will the event manage queuing?	We are implementing queue management modelling principles to ensure that the appropriate physical distancing is adhered to across the precinct and at food & beverage and retail outlets.
What are we doing to ensure a safe food, beverage and retail experience?	We encourage all attendees to pay by card in all transactions at the event. We will also be implementing queue management modelling and principles, separate entry and exit points, sanitizer stations and floor markings to assist with direction and movement.
How are we promoting appropriate personal hand hygiene at the 2021 Powercor Stawell Gift?	Enhanced hygiene practices will be reinforced onsite including the use of sanitizer and hand washing stations and regular spot cleaning of high touch surfaces. Our enhanced hygiene practices will be heavily promoted and managed through signage, timely communication and support from the event workforce.
How often will high-touch surfaces be cleaned?	We will have enhanced high-touch surface cleaning, conducted at regular intervals. High-touch areas such as handrails, door handles, bathrooms will be disinfected between sessions.
How will the event facilitate contact tracing protocols and procedures?	Contact tracing details of patrons will be collected, and stored via the secure Ticketek digital ticket database in satisfaction of DHHS guidelines and in accordance with privacy laws and obligations. Patrons will also be required to 'check-in' at various locations on-site upon entry.

	We strongly encourage patrons to download and run the Commonwealth Government's <a href="#">COVIDSafe App</a> to provide an additional layer of safety.
Will I be required to "check-in" at the venue gates and locations around the event site?	<p>Patrons will be able to use their mobile phones to provide their details via a secure system and QR codes upon entry to the venue. This is in addition to Digital Tickets. The event will use the Victorian State Government QR Code system for attendee check in. This will act as another source of data collection.</p> <p><a href="https://www.coronavirus.vic.gov.au/qrcode">https://www.coronavirus.vic.gov.au/qrcode</a></p> <p>QR Codes will be displayed outside the venue, and in multiple locations within the venue for attendees to check in upon their arrival. Gate staff and volunteers will remind patrons to do this - as well as regular reminders given via the PA system.</p>
Attendee Screening	<p>Upon arrival attendees are required to pass the screening survey that is asked of them (verbally). Attendees will be asked the following questions:</p> <ul style="list-style-type: none"> <li>• In the last 14 days have you travelled from overseas or a coronavirus (COVID-19) hotspot?</li> <li>• Have you been in close contact with a person who is diagnosed as coronavirus (COVID-19) positive?</li> <li>• Are you an active coronavirus (COVID-19) case?</li> <li>• Are you currently, or have you recently experienced cough, fever, sore throat, fatigue or shortness of breath?</li> </ul> <p>This will be implemented through gate staff, with the assistance of large corflute signage displayed at entry gates. Should an attendee answer yes to any of the above questions, they will be isolated in the nearby isolation marquee whilst they await further screening.</p>

## COMPETITION & RACING

Will the Stawell Gift race program take place as per usual?	The full athletic meet, held over three days, will be conducted at the Powercor Stawell Gift Carnival as per normal annual schedule. The finals of the Powercor Stawell Gift and Women's Gift will take place on Easter Monday. The full timetable will be released on <a href="http://www.stawellgift.com">www.stawellgift.com</a> in due course.
Are entries open for the 2021 Powercor Stawell Gift.	Entries for the 2021 Powercor Stawell Gift have now closed.
What are the Covid rules and regulations for competition and racing?	The athletic meet at the Stawell Gift is a VAL meet and will conform with the CovidSafe competition and racing regulations implemented by the VAL. Details are available <a href="#">here</a> .

